

To ensure an efficient, safe, and quality installation of your Renewal by Andersen products, please have the following list of items taken care of prior to our arrival on the day of installation. If you do not have the requested items taken care of, we may be unable to perform or complete the installation during the scheduled date(s).

Please take down any blinds, curtains, or window coverings around the windows and doors we will be replacing.



We need at least 3 feet of working space, so please move any furniture that may be near the windows/doors we will be working on. \*If you need any help with moving large or heavy furniture, our installers will be able to help you. Please note Renewal by Andersen is not held responsible for any damage that may occur while moving furniture.

- Please take down any wall hangings, mirrors, picture frames, antiques, table/ window sill décor, etc. that are within 3 feet of the windows and doors we will be replacing. The tools we use cause vibrations and we don't want anything to fall and break.
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Please be sure any pets are in a secure location before we arrive, so there is no chance of them being injured or running out the door during the installation.

- Make arrangements for the disconnection and reinstallation of alarm systems as our installation crews are not authorized to do so.
- When possible, provide a parking area for the install crew within a comfortable walking distance from your home. Use of your driveway is preferred and appreciated for the safety of our crew. A garage is also helpful during inclement weather.



We require a person of authority to be present at the completion of the job so we can demonstrate the operation of windows, inspect workmanship, and collect balance due.

We will make every attempt to complete your project in the time we have estimated per your contract. While that occurs in nearly all cases, at times we have discovered rot, termite damage, electrical wiring, or other problems that weren't apparent before starting the project. Additionally, on rare occasions an opening has been mis-measured or product is damaged in shipping. In the unlikely circumstance that we need to reorder something from the factory, we will order it on an expedited basis to complete your project as quickly as possible.